

Returns & Refunds Policy

LaSculpté is committed to providing quality products to our customers. If for any reason you are not completely satisfied with any product, please return it to us in its original condition (unworn, tags attached with your proof of purchase) within 14 days of delivery. Items must be unmarked, have no signs of wear and tear and be returned in their original undamaged packaging. We offer one free return/exchange within Australia. A complete return and exchange form must be attached.

We will either replace it or refund your purchase price using the original payment method (shipping charges are not refundable).

If you can't provide proof of purchase, we'll offer you an exchange coupon to the value of the current price of that product.

We do not offer refunds on sale items, however we are happy to exchange the size if required. All garments are subject to inspection.

Underwear and Swimwear cannot be returned.

In the event that your product is lost in transit, LaSculpté will not be held liable and therefore recommends that you send all returns via Registered Post.

FAULTY GARMENTS

If you believe that you have received a faulty item, please contact our customer service team at info@lasculpte.com to arrange return for assessment. LaSculpté will happily provide means of return postage for any faulty items. Items that are considered faulty are those received in a damaged condition. Personal wear and tear to a product is not a sign that the item has a manufacturing fault. LaSculpté reserves the right to determine whether a product is faulty and conduct a production and quality check.

Address for returning goods: LaSculpté
PO Box 347
St Leonards NSW 1590

Please allow 7-10 working days from receiving your complete return claim to credit your charge card or handle your exchange.

EXCHANGE & RETURN FORM

Thank you for shopping at lasculpte.com.au. If you are not 100% happy with your purchase return it for an exchange/refund this form providing you are within 14 days of delivery. Items must be unmarked, have no signs of wear and tear and be returned in their original, undamaged packaging. We offer one free return/exchange within Australia.

PLEASE ENSURE:

- The invoice and this form is included.
- Garments are in original, unwashed and unworn with no makeup stains and tags attached.

FAULTY GARMENTS

If you believe that you have received a faulty item, please contact our customer service team at info@lasculpte.com to arrange return for assessment. LaSculpté will happily provide means of return postage for any faulty items.

Items that are considered faulty are those that are received in a damaged condition. Personal wear and tear to a product is not a sign that the item is a manufacturing fault.

Goods must be returned within 14 days of receiving your order. Return shipping costs will not be compensated except when a product is faulty. For any further queries, please contact LaSculpté customer service team info@lasculpte.com.

WANT TO RETURN SOMETHING?

1. TELL US WHY

Complete the return form at bottom and place inside the package.

2. REQUEST SHIPPING LABEL

Email us to request a return shipping label.

3. PREPARE YOUR PARCEL

Prepare your parcel and affix return shipping label to outside of parcel.

4. SHIP YOUR PARCEL

Drop off your package at your nearest Australia post shop.

| Name: | | | | |
|--------------------|----------|------|-------------|--|
| Purchase Order No: | | | Invoice No: | |
| Qty | Style No | Size | Reason Code | Return Code Reference |
| | | | | 1. Size is too small 2. Size is too big 3. Change of mind 4. Item does not fit correctly 5. Incorrect item received 6. Item is defective (please describe below): |
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OUR FULL RETURNS POLICY CAN BE VIEWED BY:

www.lasculpte.com.au